

## Upfield Palm Oil Grievance Tracker

This document lists grievances that have been raised to Upfield with regards to our palm oil supply chain.

Last updated: May 2020

Case	Date received	Received from	Reported company	Summary of alleged grievance	Link to report	Supplier(s) palm oil connection to Upfield	Progress updates on addressing grievance allegations
1	14.4.2020	Mighty Earth	Mulia Sawit and Samling Group	Deforestation by Mulia Sawit and Samling Group. Mighty Earth reports on Samling Group and Mulia Sawit Group.	<a href="http://www.mightyearth.org/wp-content/uploads/Rapid-Response-Report-24_final.pdf">http://www.mightyearth.org/wp-content/uploads/Rapid-Response-Report-24_final.pdf</a> — <a href="http://www.mightyearth.org/wp-content/uploads/Rapid-Response-Report-25_final-v2.pdf">http://www.mightyearth.org/wp-content/uploads/Rapid-Response-Report-25_final-v2.pdf</a>	<p>Cargill and Sime Darby confirmed that they are connected to Samling (April 2020).</p> <p>Mulia Sawit is not a supplier to Upfield and therefore this is not a valid grievance (April 2020).</p>	<p><b>Samling Group</b> - Cargill and Sime Darby have confirmed a supply chain connection to Samling Group through Genealy Plantations palm oil concessions, through a spot purchase. In line with our grievance process and following an investigation of the facts, Upfield will be issuing a suspension order to our direct suppliers, to ensure palm oil from Genealy Plantations and Samling Group does not enter our supply chain. This suspension is based on the facts that Samling Group does not have or implement an NDPE policy and also because Samling has been assess by Upfield through our verification process as a high risk group.</p> <p><b>Mulia Sawit</b> - Our direct suppliers have reconfirmed that Mulia Sawit is not in our supply chain. Upfield will be issuing a supply chain suspension order to our direct suppliers, to ensure palm oil from this group does not enter our supply chain in the future.</p>