

Upfield Palm Oil Grievance Tracker

This document lists grievances that have been raised to Upfield with regards to our palm oil supply chain

Last updated: November 2020

Case	Date received	Received from	Reported company	Summary of alleged grievance	Link to report	Supplier(s) palm oil connection to Upfield	Progress updates on addressing grievance allegations
1	14.4.2020	Mighty Earth	Mulia Sawit and Samling Group	Deforestation by Mulia Sawit and Samling Group. Mighty Earth reports on Samling Group and Mulia Sawit Group.	http://www.mightyearth.org/wp-content/uploads/Rapid-Response-Report-24_final.pdf http://www.mightyearth.org/wp-content/uploads/Rapid-Response-Report-25_final-v2.pdf	<p>Cargill and Sime Darby confirmed that they are connected to Samling (April 2020).</p> <p>Mulia Sawit is not a supplier to Upfield and therefore this is not a valid grievance (April 2020).</p>	<p>Samling Group - Cargill and Sime Darby have confirmed a supply chain connection to Samling Group through Glenealy Plantations palm oil concessions, through a spot purchase. In line with our grievance process and following an investigation of the facts, Upfield has issued a suspension order to our direct suppliers, to ensure palm oil from Glenealy Plantations and Samling Group does not enter our supply chain.</p> <p>Mulia Sawit - Our direct suppliers have reconfirmed that Mulia Sawit is not in our supply chain. Upfield has issued a supply chain suspension order to our direct suppliers, to ensure palm oil from this group does not enter our supply chain in the future.</p>
2	30.09.20	US Customs	FGV	NOTE No specific grievance received by Upfield. Case reviewed due to US Customs & Border Protection Withhold and Release Order (WRO) against FGV Holdings Berhad.	https://www.cbp.gov/newsroom/national-media-release/cbp-issues-detention-order-palm-oil-produced-forced-labor-malaysia https://www.gelaw.com/esg-institute/ESG Institute Palm Oil Petition.pdf https://laborrights.org/sites/default/files/publications/FGV Tariff Act.pdf	<p>FGV Holdings Berhad is not a direct supplier to Upfield. However FGV mills appear in our mass balance supply chain indirectly.</p>	<p>Kilang Sawit Serting. In January 2020 in response to the RSPO suspension and following an investigation, in line with our grievance process, we issued a suspension order to our direct supplier for FGVs KSS mill.</p> <p>FGV Holdings Berhad. In December 2020 following an investigation and in line with our grievance process, Upfield issued a suspension order to our direct suppliers for FGV Holding Berhad.</p>